

**TERMS AND CONDITIONS OF BOOKING
AND HOLIDAY INFORMATION.**

THE FOUR POSTER GUEST HOUSE AND SWN-Y-CORED SELF CATERING COTTAGE.

Reservations may be made by telephone, email or online. A confirmation letter or email will only be sent at the customers request at the time of booking.

All bookings will require deposit equivalent to the cost of the first nights stay or £100.00(non refundable) for holiday cottage bookings and bed and breakfast bookings of exceeding one night. In the event of cancellation prior to your stay or non arrival, is not refundable. For this reason we recommend you take out a holiday insurance policy.

In the event of a ' no show' the full stay will be charged unless we are able to re-let the room.

A reservation is a legally binding contract.

Payment for your stay is preferable upon arrival. We accept cash, debit card or credit card. I am sorry we can no longer take cheques.

Please note that extra terms and conditions of booking may apply if you have booked via our booking agents (eviivo) on the internet. The Four Poster is not responsible for these terms and conditions.

SECURITY DEPOSITS.

Guests staying in Swn-y-Cored Holiday Cottage will be asked upon arrival to provide credit/debit card details as a damage waiver security deposit. After departure the cottage will be checked for damage and deep cleaning needs which may incur an extra cost to you. There is no extra charge for cleaning, unless extra heavy cleaning is required after you leave, or you do not leave the property and contents as you found them. We will always telephone you to discuss costs incurred by you.

PETS.

Well behaved pets are accepted in the four bedded unit (B&B) and Swn-y-Cored self catering cottage by prior arrangement.

Please respect these few simple, common sense requests:

- Please keep your pets off the furniture
- Please exercise your pets out side
- Please do not allow your pets to foul in the grounds, if they do, 'doggy bags' are available in the guest house for you to clean up any mess
- Please do not leave your pets unattended in the property or garden
- Please do not allow pets upstairs, in bedrooms or on the beds
- Please remove pet hairs from carpets and floors before you leave (cottage only)

Guide dogs are accepted in any area within the establishment.

CARING FOR YOUR SAFETY.

Please remember when you stay in unfamiliar surroundings you must take special care of yourself and family in particular;

- Check the layout of the building so in an emergency you can escape quickly and easily
- All guest rooms have fire evacuation procedure displayed on the wall
- Check the location of fire extinguisher and fire blanket (cottage only) and read the instructions of their use.
- If you are unaware of how to use any electrical appliances, please ask the owners
- All activities taken during your stay, on site, are undertaken at your own risk

Any car parked in the car park is left there entirely at the owner's risk. The Four Poster will not accept any responsibility to theft, damage or fire or if your car is blocked in by other guests.

OCCUPANCY OF SWN-Y-CORED SELF CATERING COTTAGE

The names of all guests intending to stay at the cottage must be provided at the time of booking. Under no circumstances is the cottage to be occupied by more than the stated occupancy of four people unless by prior arrangement with the proprietors. Please note **all children staying must be 10years or older.**